

**Missouri Department of Elementary and Secondary Education
Every Student Succeeds Act of 2015 (ESSA)
COMPLAINT PROCEDURES**

6. How can a complaint be filed with the Department?

7. How will a complaint filed with the Department be investigated?

- 1. Record.**
- 2. Notification of LEA.**
- 3. Resolution at LEA.**
- 4. Report by LEA.**
- 5. Verification.**